Transluce

TERMS OF SERVICE

Last updated: 12/21/2025

1. Agreement to Terms

These Terms of Service ("Terms") constitute a legally binding agreement between you, whether personally or on behalf of an organization ("you," "your," or "User"), and Clarity AI Research Inc., doing business as Transluce ("Transluce," "we," "us," or "our"), concerning your access to and use of our websites, platforms, tools, libraries, APIs, and any other products or services we offer (collectively, the "Services").

We are a 501(c)(3) nonprofit organization registered in Delaware, United States, with our principal office in San Francisco, California. Our mission is to build open, scalable technology for understanding AI systems and steering them in the public interest.

By accessing or using any of our Services, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you must discontinue use immediately.

We may update these Terms from time to time. We will notify you of material changes by updating the "Last updated" date above and, where appropriate, providing additional notice. Continued use of our Services after changes constitutes acceptance of the revised Terms.

2. Description of Services

Transluce develops open-source tools, hosted platforms, and research infrastructure for AI safety, model understanding, and behavior analysis. Our Services may include:

- **Hosted Platforms:** Web applications providing analysis, visualization, search, and collaboration capabilities
- **Open-Source Libraries:** Software libraries and tools available under open-source licenses
- **APIs:** Programmatic access to our platforms and analysis capabilities
- **Self-Hosting Options:** The ability to run our software on your own infrastructure
- **Documentation:** Technical documentation, tutorials, and educational materials
- **Community Resources:** Forums, hubs, and platforms for sharing research artifacts and collaborating

Specific Services may be described in Product Addenda incorporated into these Terms. In the event of a conflict between these Terms and any Product Addendum, the Product Addendum controls with respect to that Service.

3. Eligibility and Account Registration

The Services are intended for users who are at least 18 years old. By using the Services, you represent that you meet this requirement and have the legal capacity to enter into these Terms. If you are using the Services on behalf of an organization, you represent that you have authority to bind that organization to these Terms.

Certain Services may require you to create an account. You agree to:

- Provide accurate, current, and complete registration information
- Maintain the security of your account credentials and API keys
- Promptly update your information if it changes
- Accept responsibility for all activities under your account
- Notify us immediately of any unauthorized access

We may suspend or terminate accounts that contain inaccurate information or violate these Terms.

You are responsible for maintaining the confidentiality of your API keys and credentials. Do not share API keys or embed them in client-side code. You are responsible for all usage associated with your API keys.

4. Acceptable Use

You agree not to:

- Upload content that is illegal, harmful, or violates third-party rights
- Attempt to circumvent security features, rate limits, or access controls
- Use the Services to harass, abuse, or harm others
- Interfere with or disrupt the Services or associated infrastructure
- Use automated systems to access the Services in a manner that exceeds reasonable use or burdens our infrastructure
- Resell access to hosted Services without authorization

5. Your Data

"Your Data" means any content, data, code, configurations, research artifacts, or other materials you upload, submit, or create using our Services. You retain ownership of Your Data.

By submitting Your Data to our Services, you grant us a limited license to process, store, analyze, and transmit such data solely as necessary to provide the Services. For Services that use language models or other AI systems to analyze Your Data, this includes operations such as summarization, clustering, search, and classification.

Our data practices:

- Your Data is not shared with other users unless you choose to make it public
- We do not use Your Data to train AI models
- You may delete Your Data at any time through the applicable Service
- For self-hosted deployments, Your Data remains entirely on your infrastructure

- Third-party API keys you provide are encrypted at rest and used solely to provide the Services

Certain Services may allow you to publish content publicly (such as research artifacts, evaluation specifications, or other materials). Content you choose to publish will be available to other users under the license terms you specify at the time of publication. You represent that you have the right to publish such content under your selected license.

We may use aggregated, anonymized usage data (such as feature usage patterns and performance metrics) to improve our Services. Such data will not identify you, your organization, or the specific contents of Your Data.

Your Data is retained for the duration of your use of the Services. Upon account termination or verified deletion request, we will delete Your Data within 30 days, except as required by law.

6. Intellectual Property

Many of our tools and libraries are open source and available under open-source licenses (such as Apache 2.0). Your use of open-source code is governed by the applicable open-source license. You may self-host such software in accordance with these licenses.

Our hosted platforms run on Transluce-operated infrastructure. While underlying code may be open source, your use of hosted platforms is subject to these Terms. You are granted a limited, non-exclusive, non-transferable right to access and use hosted platforms in accordance with these Terms.

The Transluce name, logo, and associated marks, as well as the names and logos of our individual products and Services, are our property. You may not use our marks without prior written permission, except as reasonably necessary to identify our Services.

Any feedback, suggestions, or ideas you provide about our Services may be used by us to improve the Services without obligation or compensation to you.

7. Costs and Fees

You are responsible for any costs associated with third-party services you use in connection with our Services, including API fees from LLM providers (such as Anthropic, OpenAI, or Google) or cloud infrastructure providers. We do not control and are not responsible for third-party pricing.

8. Third-Party Services

Our Services may integrate with or be designed to work with third-party services, including AI systems, cloud providers, and other tools. We are not responsible for the

behavior, outputs, availability, or terms of such third-party services. Your use of third-party services is subject to their respective terms of service.

Where our Services require you to provide API keys or credentials for third-party services, such credentials are encrypted at rest and used solely to facilitate your use of our Services.

9. Privacy

Your use of our Services is subject to our Privacy Policy, which describes how we collect, use, and protect your information. By using our Services, you consent to the practices described in the Privacy Policy.

We use cookies and similar technologies to understand usage patterns and improve your experience. See our Privacy Policy for details on managing your preferences.

10. Confidentiality

We treat Your Data and account information as confidential. We will not disclose your confidential information to third parties except as necessary to provide the Services, as required by law, or with your consent.

We implement reasonable security measures to protect Your Data. However, no system is completely secure, and we cannot guarantee absolute security.

11. Disclaimers

THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

We do not guarantee that:

- Our Services will identify all issues, behaviors, or patterns in your data
- Analysis results will be complete, accurate, or suitable for any particular purpose
- The Services will be uninterrupted or error-free

Certain Services rely on language models or other AI systems for analysis. AI outputs may contain errors, hallucinations, or inconsistencies. You are responsible for validating results before relying on them for critical decisions.

Our Services are research and analysis tools. They are not a substitute for human judgment in safety-critical applications.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, TRANSLUCE AND ITS DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS SHALL NOT BE LIABLE FOR ANY INDIRECT,

INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING LOSS OF PROFITS, DATA, OR GOODWILL, ARISING FROM YOUR USE OF THE SERVICES.

OUR TOTAL LIABILITY FOR ANY CLAIMS ARISING UNDER THESE TERMS SHALL NOT EXCEED THE GREATER OF (A) THE AMOUNTS YOU PAID TO US IN THE TWELVE MONTHS PRECEDING THE CLAIM, OR (B) ONE HUNDRED U.S. DOLLARS ($100).

13. Indemnification

You agree to indemnify and hold harmless Transluce and its directors, officers, employees, and agents from any claims, damages, losses, or expenses (including reasonable attorneys' fees) arising from:

- Your use of the Services
- Your violation of these Terms
- Your violation of any third-party rights
- The content of Your Data or public contributions

15. Term and Termination

These Terms are effective until terminated by either party. You may terminate by deleting your account or discontinuing use of the Services. We may terminate or suspend your access immediately for violation of these Terms, or with 30 days' notice for any other reason.

Upon termination:

- Your right to use hosted Services ceases immediately
- We will delete Your Data within 30 days (except as required by law)
- You may continue to use open-source code under its applicable license

Provisions relating to intellectual property, disclaimers, limitation of liability, indemnification, and dispute resolution survive termination.

16. Dispute Resolution

Before initiating formal proceedings, you agree to contact us at info@transluce.org to attempt to resolve any dispute informally for at least 30 days.

These Terms are governed by the laws of the State of California, United States, without regard to conflict of law principles. Any disputes not resolved informally shall be resolved exclusively in the state or federal courts located in San Francisco County, California. You consent to the personal jurisdiction of such courts.

To the fullest extent permitted by law, any dispute resolution proceedings will be conducted on an individual basis, not as a class action or representative proceeding.

17. Modifications to Services

We may modify, suspend, or discontinue any part of the Services at any time. We will provide reasonable notice of material changes when practicable. We are not liable for any modification, suspension, or discontinuance of the Services.

18. General Provisions

These Terms, together with the Privacy Policy, any Product Addenda, and any applicable service agreements, constitute the entire agreement between you and Transluce regarding the Services.

If any provision of these Terms is found unenforceable, the remaining provisions remain in effect. Our failure to enforce any provision does not constitute a waiver of that provision.

You may not assign these Terms without our consent. We may assign our rights and obligations without restriction. These Terms do not create any partnership, joint venture, employment, or agency relationship.

19. Contact Us

For questions about these Terms or our Services:

Transluce (Clarity AI Research Inc.)
1301 Sansome St
San Francisco, California 94111
United States

Email: info@transluce.org
Website: https://transluce.org

For data protection inquiries or to exercise your data subject rights, please contact info@transluce.org.